Figure 5P3f-1: Activity Tracker, ITS, 2014-2018

Ticket System Activity by Academic Semester

	Fall 2014	Spring 2015	Summer 2015	Fall 2015	Spring 2016	Summer 2016	Fall 2016	Spring 2017	Summer 2017	Fall 2017	Spring 201818*	Summer 2018	Fall 2018 **
Opened	2014	1767	1313	2071	2043	1343	2682	2908	1549	2615	2325	1878	2154
Closed	1519	1748	1317	2096	2041	1376	2666	2807	1653	2623	2365	1872	2092

* Transitioned to Samanage, there were some duplication in tickets during the three-week transition

** Fall 2018 is data through 10/24/18